

DEPARTMENT OF HEALTH SERVICES

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SACRAMENTO, CA 95814
(916) 445-1912



May 17, 1982

To: All County Welfare Directors

Letter No. 82-28

TEMPORARY MEDI-CAL CARD REPORTING

The purpose of this letter is to inform the counties of some problems encountered with the implementation of labelless billing.

It has come to our attention (from county welfare departments and Medi-Cal providers) that Medi-Cal claims are being denied by Computer Sciences Corporation (CSC) because CSC's records indicate the beneficiary is ineligible even though the county records show him/her to be eligible.

The Department has been looking into this discrepancy in order to identify the problem and take corrective action. In the process of doing this, several areas have been identified as contributing factors to the overall problem. One such factor is the age old problem of temporary Medi-Cal card reporting from the CWD to the state.

In order for labelless billing to be effective, it is extremely important that CSC have accurate records. Therefore, the Temporary Card Control Logs (HAS 2007) must be forwarded to the state on a weekly basis and they must be filled in correctly. Instructions for completing an HAS 2007 can be found in the Forms Section of the Medi-Cal Eligibility Manual.

In addition, until this problem is resolved, when discrepancies are identified between CSC and the county records, the county should resubmit those records in order to facilitate claims payment to the Medi-Cal provider.

If you have any questions contact your Medi-Cal program consultant.

Sincerely,

Original signed by

Madalyn M. Martinez, Chief
Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants